



Press release

Ad hoc announcement pursuant to Art. 53 LR

SHL Receives Motion for Certification of a Class Action

Tel Aviv / Zurich, September 24, 2026 – SHL Telemedicine Ltd. (SIX Swiss Exchange: SHLTN) ("**SHL**" or the "**Company**"), a leading provider and developer of advanced personal telemedicine solutions, hereby announces that it has received a motion for certification of a class action lawsuit filed against the Company.

At this stage, no decision has been made regarding the certification of the claim as a class action. The Company is reviewing the motion and intends to respond in accordance with the applicable legal procedures. Based on the information currently available to it, the Company believes that it has complied with all applicable laws and contractual obligations.

According to the motion, the Company allegedly charged excessive monthly subscription fees and implemented price increases allegedly in violation of the service agreement, applicable consumer protection laws, contract law principles, rulings of the Standard Contracts Tribunal, the law of unjust enrichment and the duty of good faith.

The applicants seek declaratory relief for the cancellation of all price increases implemented by the Company, monetary compensation, prohibitory injunction and mandatory injunction.

The proposed class comprises customers who, according to the allegations set forth in the motion, were charged subscription fees that included price increases allegedly imposed in violation of applicable law, contractual provisions, or a ruling of the Standard Contracts Tribunal, during the seven-and-a-half-year period preceding the filing of the motion and until the date of a final judgment in the proceeding.

The motion states that the aggregate amount claimed exceeds NIS 2.5 million. At this preliminary stage, the Company is unable to assess the likelihood that the motion will be granted or the potential impact, if any, on the Company.

For further information, please contact:

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About SHL Telemedicine

SHL Telemedicine is engaged in developing and marketing personal telemedicine systems and the provision of medical call center services, with a focus on cardiovascular and related diseases, to end users and to the healthcare community. SHL Telemedicine offers its services and personal telemedicine devices to subscribers utilizing telephonic and Internet communication technology. SHL is listed on the SIX Swiss Exchange (SHLTN, ISIN: IL0010855885, Security No.: 1128957). For more information, please visit our web site at www.shl-telemedicine.com.